

Board of Directors Monthly Meeting

Wednesday, September 24, 2025 | 12:00pm Board Room at 110 Watervliet Ave.

CDTA BOARD OF DIRECTORS MEETING AGENDA

Wednesday, September 24, 2025 | 12:00pm | 110 Watervliet Ave

Item Call to Order	Responsibility Michael Criscione	Page	
Approve Minutes from Wednesday, August 27, 2025		3	
Recognition 35 Years – Kenneth Stager, Maintenance Trainer	Frank & Michael		
Committee Reports: (Action Items Listed) Board Operations Committee (09/11/25) • Resolution 44 – Approval of CEO Success Plan Phase II	Michael Criscione	10	
Performance Monitoring/Audit Committee (09/17/25)	Peter Wohl		
Community & Stakeholder Relations Committee (09/18/25)	David Stackrow		
Strategic & Operational Planning Committee (09/18/25) • Resolution 45 – Approve 2025 Transit Development Plan	Michael Criscione	12	
Chief Executive Officer's Report	Frank Annicaro	14	
Board Member Comments	All		
Executive Session	Michael Criscione		
Upcoming Meetings October 29, 2025 at 12:00 PM via Microsoft Teams and at 110 Watervliet Ave.			
Adjourn	Michael Criscione		

CAPITAL DISTRICT TRANSPORTATION AUTHORITY

(And its Subsidiaries)

110 Watervliet Avenue, Albany, New York and Microsoft Teams

MINUTES OF WEDNESDAY, AUGUST 27, 2025, BOARD MEETING

MEMBERS PRESENT

Jackie McDonough Denise A. Figueroa, Treasurer Peter D. Wohl
Patrick M. Lance
Georgeanna M. Nugent

MEMBERS PRESENT REMOTELY

David M. Stackrow

MEMBERS NOT PRESENT Jayme B. Lahut, Chair Michael J. Criscione, Vice-Chair Jackyn J. Falotico, Secretary

OTHERS PRESENT

Frank Annicaro, CEO

Amanda Avery, General Counsel

Chris Desany, COO

Lance Zarcone, VP Operations

Gary Guy, Director of Transportation

Jonathan Scherzer, Director of Business Dev.

Emily DeVito, Communications Manager

Jeremy Smith, Director of Facilities

Stacy Sansky, Director of Procurement

Zack Stever, ATU President

Jaclyn L. Falotico, Secretary

Thomas Guggisberg, Director of IT

Michael Williams, Director of Planning Kelli Schreivogl, Sr. Director of Human Resources

Calvin Young, Manager of Oper. Performance

Sarah Matrose, Internal Audit

Jeanette Stumbaugh, Comptroller

Dave Williams, Director of Maintenance

Keosha Miles, Executive Assistant

<u>CALL TO ORDER</u> - At 12:02 PM, Board Treasurer Figueroa called the meeting to order and noted a quorum was present.

APPROVAL OF THE JUNE 25, 2025, BOARD MEETING MINUTES

Motion – Mr. Wohl

Seconded – Ms. McDonough

Carried Unanimously

RECOGNITIONS

Frank Annicaro and Board Treasurer Figueroa presented the following awards and members offered their congratulations:

- 20 Years Alton Ming, Superintendent of Flexible Services
- 25 Years Joan Burke Durkin, Paralegal
- 25 Years Kirk Lawrence, Albany Operator

COMMITTEE REPORTS

BOARD OPERATIONS COMMITTEE - Report from Denise Figueroa

Committee met on Wednesday, August 13, 2025, at 9:15 AM via Microsoft Teams and at 110 Watervliet Ave.

Administrative Discussion Items

- We previewed the agendas for August committee meetings and the August Board meeting.
- Lisa Marrello provided an update on the current state budget, highlighting a \$750 million shortfall resulting from federal Medicaid cuts. To address this, the state is requesting all agencies implement across-the-board savings this year. A projected \$3 billion shortfall is anticipated for the 2027 fiscal year.

- CEO Frank Annicaro updated the committee on our work with TransPro Consulting. Transpro is
 currently working with the leadership team to define organizational success, prioritize outcomes
 and build a roadmap of what the organization wants to achieve over the next year. TransPro is
 also helping to facilitate the creation of new company values. They will be putting together focus
 groups in the coming weeks and the board will hear more about the values at the board retreat in
 November.
- Grants Manager Melissa Shanley gave an update on CDTA' Triennial Review with the Federal Transit Administration, which happens every three years. CDTA had three deficiencies that have already been taken care of and we have received the final report.
- We were also updated on plans for an Intercity Bus Terminal in downtown Albany near the intersection of South Pearl Street and Madison Avenue, where the old McDonald's was. CDTA has been approached by Albany County to operate the terminal, but we need dedicated operating funding for this to happen. The CEO will keep the board updated as this project moves along.
- Next meeting of the Committee will be on Thursday, September 11, 2025, at 9:15 AM via Microsoft Teams and at 110 Watervliet Avenue.

PERFORMANCE MONITORING COMMITTEE - Report from Peter Wohl

Performance Monitoring Committee met on Wednesday, August 20, 2025, at 12:00 PM at 110 Watervliet Avenue, Albany and via Microsoft Teams.

Consent Agenda Items

Resolution 38 – 2025 – Approve Contract for Trolley Purchases

- CDTA issued an RFP for gasoline-powered, trolley-style vehicles tailored for seasonal service in Saratoga and Lake George. We also seek to make an initial purchase of two trolleys totaling \$454,594 (\$227,297 each), a 12% increase from 2024.
- The Authority hereby approves a 3-year contract (with two 1-year extensions) with Hometown Manufacturing for up to 10 trolleys with an initial purchase of two vehicles for an amount of \$454,594.

Motion – Ms. McDonough Seconded – Ms. Nugent Carried Unanimously

Resolution 39 – 2025 – Approve Contract for JLB Rail Station Top Deck Maintenance

- An RFP was issued for annual maintenance of the JLB Rail Station garage top deck. Two proposals were received and evaluated based on experience, responsiveness, and cost. PCC Contracting was unanimously selected.
- The Authority hereby approves a three-year contract (with two one-year options) with PCC Contracting for \$80,000/year, plus 20% contingency, for a total not to exceed \$480,000.

Motion – Ms. McDonough Seconded – Ms. Nugent Carried Unanimously Resolution 40 - 2025 - Approve Contract for Driver Barriers

- We seek to replace aging operator barriers with new units that maintain better visibility and safety. To ensure fleet consistency, staff recommends a sole source purchase from Metro Transit Sales.
- The Authority hereby approves the purchase of 150 barriers for an amount not to exceed \$187.480.

Motion – Ms. McDonough Seconded – Mr. Wohl Carried Unanimously

Resolution 41 - 2025 - Approve Contract for Generators

- To support the new Charge Management Infrastructure System at the Albany garage, backup generators are required. Cummins was selected after a thorough RFP evaluation.
- The Authority hereby approves a contract with Cummins Inc. for generators and services, not to exceed \$3,201,900.

Motion – Ms. McDonough Seconded – Mr. Wohl Carried Unanimously

Resolution 42 – 2025 – Approve Purchase of Charge Management Infrastructure System

- Staff released an RFP expand CDTA's electric bus infrastructure at the Albany facility, supporting up to 60% of the fleet. This includes chargers, software, training, and integration. Guth DeConzo was selected.
- The Authority hereby approves a two-year contract (with three one-year renewals) with Guth DeConzo for a total not to exceed \$14,105,703.

Motion – Ms. McDonough Seconded – Mr. Wohl Carried Unanimously

Resolution 43 – 2025 – Approve Procurement Manual Update

- The Procurement Manual is reviewed annually by General Counsel, Internal Audit, Finance and Procurement staff. In March, the Board approved several changes based upon FTA guidance. However, because of the FTA Triennial Review conducted in June, additional changes are required.
- The Authority hereby approves the revised Procurement Manual.

Motion – Ms. Nugent Seconded – Ms. McDonough Carried Unanimously

Administrative Discussion Items

Risk Management and Workers Compensation Report

• Amanda Avery provided the quarterly report. Projected losses are at \$1.3 million; the number of claims is slightly up but offset by market gains. There are 43 pending liability/auto, seven with reserves over \$10k (four over \$25k). Account balances are more than sufficient for current self-insured retention and projected losses.

Universal Access Update

• Jonathan Scherzer provided an update on the Universal Access program looking at trends across ridership, revenue, and its effect on the daily service needs. He reported on high performing agreements, partnership updates, and opportunities to increase both revenue and efficiency through performance management.

Monthly Management Report

- Jeanette Stumbaugh provided the Monthly Management Report for July.
- Mortgage Recording Tax was over budget in July by 37.2%
- Customer Fares were under budget in July by 3.6% and 6.8% under budget YTD
- Expenses: Wages were under budget in July by 2.3%, and 5.3% under for YTD.
- Miscellaneous expenses in July were over budget by 21% due to taxes at the Daily Gazette property.
- Purchased transportation is 14% over budget for July, YTD 10.8% over.

Monthly Non-Financial (performance) Report

- Gary Guy provided the non-financial report for July.
- Fixed Route ridership was up 2.7%; STAR ridership was up 7.2%.
- Missed Trips was 0.05%; On-time performance for Fixed Route was 70%; STAR increased to 83%. PMI on time 95%.
- There were 26 preventable accidents, and 28 non-preventable.
- Percent of days not worked were 9%.
- Total comments for customer service were up to 280, with an 80% closure rate.

Internal Audit Update

• Sarah Matrose extended an open invitation for board or management to request follow-up investigations or deep dives. No major updates were provided

Next meeting of the Committee will be on Wednesday, September 17, 2025 at 12 PM via Microsoft Teams and at 110 Watervliet Avenue.

<u>COMMUNITY AND STAKEHOLDER RELATIONS COMMITTEE</u> - Report from Pat Lance Community and Stakeholder Relations Committee met on Thursday, August 21, 2025, at 11:15 AM at 110 Watervliet Avenue, Albany and via Microsoft Teams.

Administrative Discussion Items

• Jon Scherzer provided an update on our recent customer focus groups that were conducted by our partners at TransPro.

- We held two focus groups, one on June 12th and another on the 14th, to hear what customers value most, where they encounter challenges, and how CDTA can improve their experience. Each group featured a diverse set of customers including seniors, individuals with disabilities, students, working professionals, and long-time customers.
- Customers were asked about several key areas, including overall experience, cleanliness, safety and personal security, Navigator app use and Operators.
- Some of the most important areas for customers include buses arriving at their scheduled time, bus cleanliness, safety and travel time.
- There are several action items that we are moving forward on including cleanliness of bus seats, safety and personal security, communications and marketing and organizational processes.
- Jaime Kazlo provided the Earned Media and Community Relations report. Over the last two months we sent 6 press releases and earned 12 placements from television, newspapers, and radio with an estimated value of \$11,000.
- Stories included the start of the Saratoga Trolley, August service changes, and our recent visit with FTA Administrator Marc Molinaro.
- We participated in community events including OGS Kids Day at the Plaza and providing extended service for the 4th of July holiday.
- Internally, we held nine Town Hall meetings to give employees a chance to hear what our organizational priorities are and how they are contributing to the success of CDTA. They also had the opportunity to give honest feedback and provide suggestions and flag areas of concern.
- Our social media channels continue to increase in followers. Our largest increase was on Linked In. The top posts for this reporting period were about our recent job fair and the announcement of our new 7-13 route connecting Glens Falls to Saratoga.
- Looking ahead, we will participate in the APTA TransForm conference where Community and Stakeholder Relations Committee Chair David Stackrow will receive the Board Member of the year award and we will celebrate the 10th anniversary of the American Cancer Society's Men Wear Pink campaign where we will unveil a new bus design to commemorate the milestone.
- Next meeting of the Committee will be on Thursday, September 18, 2025, at 11:15 AM via Microsoft Teams and at 110 Watervliet Avenue.

<u>STRATEGIC AND OPERATIONAL PLANNING COMMITTEE</u> - Report from Peter Wohl The Strategic and Operational Planning Committee met on Thursday, August 21, 2025, at 12:00 PM via Microsoft Teams and at 110 Watervliet Avenue.

Administrative Discussion Items

Transit Development Plan Review

• Ethan Warren provided an update on the 2025-2030 Transit Development Plan (TDP). The TDP outlines CDTA's goals and strategies to improve service quality, reliability, and accessibility, adapting to regional trends and needs.

- CDTA's strategic principles guide service design and prioritization, applied through planning and operating principles across services like FLEX, STAR, Cycle!, and DRIVE
- Key challenges include high costs for STAR/FLEX, seasonal limitations of Cycle!, driver shortages, and the need for service updates and infrastructure improvements. Public engagement highlighted priorities such as fixed-route frequency, service availability for FLEX and DRIVE, and high satisfaction with Cycle!
- Recommendations focus on service realignment, new FLEX models, expanded STAR dispatch, year-round Cycle! service, and DRIVE vehicle availability, supported by performance standards for all services.

Annual Route Performance Report

- Mike Williams reviewed the annual Route Performance Report. Ridership and productivity reached new records in FY25, with 18.5 million boardings (+12%) and 21.6 boardings per revenue hour (+7%).
- Top routes maintain high productivity, while lowest performing routes focus on coverage; ontime performance declined slightly but optimized schedules show promise.
- Seasonal and targeted service changes in FY24-26 aim to improve efficiency and reduce costs, including schedule optimization and service rebalancing. Universal Access ridership grew to 4.7 million rides, representing 26% of total ridership with 50 partner organizations.
- Early FY26 changes include FLEX service model shifts and a new fixed route connecting Glens Falls to Saratoga Springs to meet community demand.
- Next meeting of the Committee will be on Thursday, September 18, 2025, at 12:00 PM via Microsoft Teams and at 110 Watervliet Avenue.

CHIEF EXECUTIVE OFFICER'S REPORT – Frank Annicaro

• The Chief Executive Officer provided his report for August 2025.

EXECUTIVE SESSION

Entered Executive Session: 12:40 pm

Motion – Ms. Nugent

Seconded – Ms. McDonough

Unanimous Agreement

• A quarterly update on pending litigation

Exited Executive Session: 1:01 pm

Motion – Mr. Wohl Seconded – Ms. Nugent Unanimous Agreement

UPCOMING MEETINGS

- Subject to the call of the Chair, Figueroa announced the following meeting date:
 - o Wednesday, September 24, 2025, at 12:00pm at 110 Watervliet Avenue.

ADJOURNMENT - 1:03 PM

Motion – Ms. Nugent Seconded – Ms. McDonough Carried Unanimously

Respectfully submitted,

I I I I I I C

Jaclyn L. Falotico, Secretary

Dated: September 24, 2025

CAPITAL DISTRICT TRANSPORTATION AUTHORITY RESOLUTION NO. 44 - 2025

Approval of CEO Success Plan Phase II

WHEREAS, the Capital District Transportation Authority (the "Authority") is charged with the continuance, further development and improvement of services within the Capital District, and

WHEREAS, the Authority desires to work collaboratively with TransPro Consulting to support the CEO's transition into the organization and help the CEO and Board of Directors achieve defined success, and

WHEREAS, the success plan will define areas of success for the Authority, identify and prioritize success outcomes that are achievable, identify key actions, align priorities for the community, customers and workforce, and

WHEREAS, the CEO recommends Board approval of the contract with TransPro of Spring Hill, FL, to help the Authority create success outcomes, update values and support the CEO leadership team for a total contract amount of \$78,467.

NOW, THEREFORE, BE IT RESOLVED as follows:

- 1. The Authority hereby approves the contract with TransPro Consulting of Spring Hill, FL, in the amount of \$78,467 to help create success outcomes, update values and support the CEO leadership team as part of the CEO Success Plan Phase II.
- 2. Authority Staff is hereby authorized to execute the necessary documents.
- 3. The source of funds shall be from the Operating Budgets.
- 4. This Resolution shall take effect immediately.

CERTIFICATION

The undersigned, duly qualified and acting as Secretary of the Capital District Transportation Authority, certifies that the foregoing is a true and correct copy of a resolution adopted at a legally convened meeting of the Capital District Transportation Authority held on 24th day of September, 2025.

Dated:	September 24, 2025	
		Jaclyn L. Falotico, Secretary

Capital District Transportation Authority Agenda Action Sheet

Subject: Approval of CEO Success Plan Phase II

Committee: Board Operations **Meeting Date:** September 11, 2025

Objective of Purchase or Service:

CDTA wants to work collaboratively with TransPro to support the CEO's transition into the authority and to help the CEO and the Board of Directors to achieve defined success.

Summary of Staff Proposal:

The project schedule by task:

Task 0: Project Management June

Task 1: Alignment Around Success /Leadership Team Workshop

Task 2: Organizational Values

Task 3: Actions to Achieve Success

Task 4: Measurement

Task 5: Organizational Alignment

Task 6: Board Retreat & Success Plan

This CEO and Organizational Success Plan with TransPro will allow CDTA to have alignment around FY 2026 and 2027 priorities for the community, CDTA's customers, and the workforce. Our work with TransPro will look to define the areas of success for CDTA, identify and prioritize success outcomes that are achievable, and identify key actions. TransPro will also assist with identifying key performance indicators (KPIs) that will track and monitor progress of desired success outcomes. CDTA will also be utilizing TransPro to engage employees and create refreshed organizational core values. Additionally, TransPro will provide support to plan and execute the Board of Directors retreat, including development of the CEOs goals that would ensure alignment of the CEO's and the agency's success.

Financial Summary/Cost:

The total cost is \$78,467.

Proposed Action:

I recommend the board approve the contract with TransPro for \$78,467 to help the organization create success outcomes, updated values and support the CEO leadership team.

Manager:

Frank Annicaro, Chief Executive Officer

CAPITAL DISTRICT TRANSPORTATION AUTHORITY RESOLUTION NO. 45 - 2025

Approve Transit Development Plan

WHEREAS, the Capital District Transportation Authority (the "Authority") is charged with the continuance, further development and improvement of transportation within the Capital District transportation district, and

WHEREAS, the Authority provides this service through a mature transit system, and in so doing plays a major role in community mobility, encompassing a balance of lifeline services for the transit-dependent community, attractive transit options for choice riders and community needs and desires, and

WHEREAS, the Authority has undertaken to update the 5-year Transit Development Plan (TDP), which is used to guide decisions relating to planning, service and outreach, and

WHEREAS, recommendations focus on service realignment, new FLEX models, expanded STAR dispatch, year-round CYCLE! service and DRIVE vehicle availability, supported by performance standards for all services.

NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:

- 1. The Authority hereby endorses the 2025 Transit Development Plan (TDP).
- 2. The Authority directs that the TDP be hereafter scheduled for review and update on a five-year cycle.
- 3. The staff is further directed to apply these principles of the TDP in planning and decision-making processes and as a means of addressing system design proposals in the TDP.

CERTIFICATION

The undersigned, duly qualified and acting as Secretary of the Capital District Transportation Authority, certifies that the foregoing is a true and correct copy of a resolution adopted at a legally convened meeting of the Capital District Transportation Authority held on 24th day of September, 2025.

Dated:	September 24, 2025	
	_	Jaclyn L. Falotico, Secretary

Capital District Transportation Authority Agenda Action Sheet

Subject: Approve 2025 Transit Development Plan (TDP) **Committee:** Strategic and Operational Planning Committee

Meeting Date: September 18, 2025

Background

The Transit Development Plan (TDP) outlines CDTA's goals and strategies to improve service quality, reliability, and accessibility, adapting to regional trends and needs. The current TDP effort builds upon the 2013 version and incorporates lessons learned, community feedback, and evolving mobility needs.

Details

A Transit Development Plan is a comprehensive, data-driven framework that:

- Evaluates existing services, infrastructure, demographics, transit availability and need.
- Identifies opportunities for improvement and expansion.
- Aligns transit investments with community needs and regional growth.
- Serves as a tactical and strategic guide for CDTA's operations over the next 5–10 years.

We engaged in a muti-year process that involved:

- Identifying strategic principles.
- Establishing existing conditions (e.g. population, economic, and zoning data) using quantitative and qualitative analyses.
- External and internal stakeholder outreach.
- Developing needs and recommendations.

Key challenges include high costs for STAR/FLEX, seasonal limitations of Cycle!, driver and technician shortages, and the need for service updates and infrastructure improvements. Public engagement highlighted priorities such as fixed-route frequency, service availability for FLEX and DRIVE, and high satisfaction with Cycle!

Recommendations focus on service realignment, new FLEX models, expanded STAR dispatch, year-round Cycle! service, and DRIVE vehicle availability, supported by performance standards for all services.

Proposed Action

I am recommending approval 2025 CDTA Transit Development Plan.

Managers

Christopher Desany, Chief Operating Officer Michael Williams, Director of Planning Ethan Warren, Senior Planner



Memorandum

September 22, 2025

To: Chairman of the Board

Board Members

From: Frank Annicaro, Chief Executive Officer

Subject: CEO Report for August 2025

I'm pleased to present this month's CEO Report as we wrap up summer and transition into fall. The CDTA team remained focused throughout this period, particularly with the implementation of our fall service realignments. We closely monitored capacity and performance to ensure we delivered appropriate service levels for our riders. As reported to the Performance Monitoring Committee, we encountered very few issues or complaints. We will continue to closely monitor performance as we prepare for the next phase of realignments, scheduled for late November.

In parallel, we made progress on several key priorities through targeted work streams and newly established working groups. Many of these initiatives were shaped by feedback gathered during the nine employee town halls held in August. One of the most frequently cited concerns from both employees and customers is fare compliance. In response, we launched the "Respect the Ride, Pay Your Fare" campaign across our network. We'll provide the board with further updates as we progress through the campaign's four phases: education, engineering, equity, and enforcement. This strategic approach is designed to address what is a complex, industry-wide issue.

We also advanced the development of CDTA's **Organizational Success Plan**. A diverse group of employees has drafted refreshed core values—an essential framework to guide our continued success. This work will culminate with a Board Retreat later this year to align the values and discuss implementation across the organization. These values will serve as our foundation for all that we do to enhance the culture and employee experience.

Looking ahead, we're excited to present the **2025 CDTA Transit Development Plan** for board approval this month. Building on the foundation of the 2013 TDP, this updated, data-driven plan addresses key challenges and outlines a focused framework to continue advancing regional mobility.

August 2025 Performance Summary Revenue:

- Customer fares are .86% under budget for August; 5.57% under budget YTD, continuing to improve.
- MRT is over budget for July and 18 % over budget YTD.
- New York State Operating Assistance is 3.78% under budget YTD due to the variance between our 9% budgeted projection and the actual 4.88% enacted in the final state budget.

Expenses:

- Wages are 5.96% under budget YTD
- Professional Services are 13.2% under budget YTD
- Purchased Transportation is 9% over budget, improved from the last report.
- Overall Expenses: 3.47% under budget YTD

Overall, CDTA remains in a satisfactory, yet cautious, budget position as we drive efficiencies and service rebalancing through FY2027.

Ridership:

- Total Ridership (August 2025): 1.537M (+4.8% vs. August 2024)
- YTD Ridership: 7.740M (+2.6% vs. YTD 2024)
- STAR (August 2025): 33,560 riders (+8.4% vs. August 2024)
- FLEX (August 2025): 5,153 riders (-59% vs. August 2024)
- NX (August 2025): 6,267 riders (-2% vs August 2024)

Operations:

- Trip Completion Rate: 99.3%
- Accidents: 42 total; 19 preventable
- Scheduled Maintenance Compliance: 75.9%
- Preventive Maintenance Inspections (PMI): 100% on-time
- MDBSI: 18,194 miles
- Employee Availability: 90.2%
- On-Time Performance:
- Fixed Route: 69.7%
- > STAR: 83.4% (within 10-minute window)

Customer Experience:

- Customer Comments: 248 total (68 related to STAR)
- Fixed Route Complaints: 161
- Other Complaints: 87
- Website Traffic: 807,275 page views

CEO Activity:

I continued my outreach across the Capital Region, meeting with elected officials, community leaders, and partners to strengthen relationships and explore collaboration opportunities.

September 2, 2025

I met with Assembly Member Mary Beth Walsh at her office in Ballston Spa for a formal introduction and to talk about ways we can work together.

September 4, 2025

I attended the Capital Region Transportation Council's monthly Policy Board Meeting.

September 5, 2025

I went to the Capital District Labor Breakfast at the Labor Temple in Albany. ATU President Zack Stever was also in attendance.

September 5, 2025

I met with the Mohawk Hudson Human Society CEO Ashley Jeffrey Bouck to talk about our partnership and how we can expand it. CDTA employees attended with me, and we were given a tour of the facility.

September 9, 2025

I went to the American Cancer Society's Men Wear Pink kick off breakfast at the Hope Club in Latham. More than a dozen community leaders gathered and are participating in this year's campaign. I am honored to be part of the 10th anniversary event and to unveil the new pink bus to mark the occasion.

I was introduced to our sales representative at Lamar Transit Advertising, Elisa Hyman. We discussed our partnership and how we can continue working together.

September 10, 2025

I went to the Fort Orange Club for an Executive Leadership Team meeting for the America Heart Association's 2026 Capital Region Heart Ball. I am serving on this committee along with several other area business leaders.

I did an interview with Spectrum News regarding our Fare Compliance Campaign. We launched a campaign on September 10 with a press release and associated social media announcing the kickoff of the campaign and what riders and the community can expect.

September 12, 2025

I met with the Deputy Commissioner for Real Estate at the New York State Office of General Services Gary Yaple to formally meet him and talk about the OGS and CDTA partnership.

I met with University at Albany Present Dr. Havidan Rodriguez at the UAlbany Campus. We talked about innovative ways we can work together and continue our strong partnership.

September 14-16, 2025

I traveled to Boston to attend APTA's TRANSform Conference with several CDTA colleagues and board members. Congratulations to Board Member David Strackrow for winning APTA Outstanding Public Board Member Award.

September 17, 2025

I did an interview with WAMC radio station regarding our Fare Compliance campaign.

September 18, 2025

I attended the 35th Annual Van Rensselaer Awards Dinner in Troy. Former CDTA CEO Carm Basile received the Edward H. Pattison Citizenship Award at the event.

September 22, 2025

I met with Sandra Dollard, Executive Director of the Guilderland Chamber of Commerce, to discuss a potential Universal Access for Stuyvesant Plaza employees.

Upcoming Items & Events:

- We will kick off the 10th Anniversary of the American Cancer Society's Men Wear Pink Campaign with a new bus design at CDTA Headquarters on Friday, September 26 at 10 a.m.
- The Bus Pull will be held at CDTA Headquarters on Friday, October 17. The Communications Department is currently recruiting teams.
- Next Phase of Service Rebalancing There will be a presentation on the November service changes to the Strategic and Operational Planning Committee and Board consent agenda item.
- Organizational Success Plan Ongoing with TransPro; board retreat date to be announced.
- NYPTA Annual Conference Oct. 27–29, 2025; board participation to be coordinated.